



Referral Program Terms and Conditions

The ANNE ARUNDEL BROADBAND Referral Program (the "Program") makes it easy for you to share the local services and programming offered by Broadstripe with your friends and colleagues and get rewarded at the same time. For every friend or colleague that you refer and who becomes a paying ANNE ARUNDEL BROADBAND customer, your ANNE ARUNDEL BROADBAND account is eligible for a \$50 credit. The following terms and conditions apply to the Referral Program:

1. Referral must not be a current subscriber of ANNE ARUNDEL BROADBAND. If referral was a previous subscriber, any and all back balances due from previous accounts and applicable installation fees must be paid in full prior to new installation. Referral does not qualify if they were previously an ANNE ARUNDEL BROADBAND subscriber in the last 90 days.
2. You must complete and fill out the name and account number from your billing statement and the name and address of the person you are referring plus any additional information required.
3. You can mail the Refer-A-Friend postcard to ANNE ARUNDEL BROADBAND, 406 Headquarters Drive, Suite 201, Millersville, MD 21108, ATTN: Refer-A-Friend or visit www.Broadstripe.com to complete the online Refer-A-Friend form. If sending by mail, all information must be legible. ANNE ARUNDEL BROADBAND is not responsible for lost, delayed and/or mutilated postcards nor are we responsible for any Internet/website errors that may have occurred resulting in us not receiving the completed submission.
4. You acknowledge and agree that we may disclose your name to your referrals. To be eligible for the credit, all referrals must have a completed Internet, Cable TV and/or Phone installation and remain a customer in good standing for 60 days before credit is awarded to your account.
5. As the referrer, you will receive a \$50 credit for each newly installed ANNE ARUNDEL BROADBAND customer you have referred and is in good standing for 60 days. Referral program credits do not apply for any accounts that you may have referred prior to the launch of the program.
6. Only one credit will be granted per each new referral account. You may not receive credit more than once for the same referral.
7. If multiple referrers claim the same referral, ANNE ARUNDEL BROADBAND will have sole discretion to identify the referrer for such referral.
8. Referral accounts that are canceled by Arundel Broadband for any reason (non-compliance with ANNE ARUNDEL BROADBAND's usage policies) will not be included in the Program.
9. ANNE ARUNDEL BROADBAND credits are not transferable or redeemable for cash. They cannot be applied to past due balances.
10. ANNE ARUNDEL BROADBAND at its sole discretion reserves the right to not award credits for any reason. Any other data collected for the purposes of this Program will be processed in accordance with the provisions of ANNE ARUNDEL BROADBAND's Privacy Policy which can be found on www.Broadstripe.com.

ANNE ARUNDEL BROADBAND may amend these terms and conditions from time to time and the revised terms and conditions shall become effective immediately upon posting. ANNE ARUNDEL BROADBAND reserves the right, in its sole discretion, to suspend or cancel the Program at any time. You agree to comply with any applicable federal, state and local laws and the ANNE ARUNDEL BROADBAND's Terms and Conditions and any other terms, conditions or policies published by ANNE ARUNDEL BROADBAND. This Program is void where prohibited by law.