



BROADSTRIPE

an Anne Arundel Broadband Company

Pricing Policy

All of our prices are subject to change. If we are required by law to give you notice of a change in our prices, it may be provided on your monthly bill, as a bill insert, by mail, by email, in a newspaper, by transmission over our cable system, by posting to our website or other communication permitted under applicable law. Prices and price guarantees exclude taxes and fees, however designated (including, as applicable, regulatory, PEG and franchise fees, and regulatory recovery fees), Local Broadcaster TV Fee, Shared Network Pass-Through fee, other cost recovery charges, surcharges, excises, program related fees (such as universal service, telecom relay services for the visually/hearing impaired, rights-of-way access, and programs supporting the 911/E911 system), equipment, installation and service call charges, and measured, per call or other usage-based, or separately billed charges (collectively, the "Separate Fees and Charges"). **Anne Arundel Broadband imposes a Local Broadcaster Fee and Shared Network Pass-Through fee on those customers who subscribe (whether alone or as part of a bundle of services) to any Anne Arundel Broadband cable television service. The Local Broadcaster Fee and Shared Network Pass-Through fee are not government mandated taxes or fees, and are subject to change. The surcharges are in addition to other charges associated with the Anne Arundel Broadband cable television services.**

Customers who participate in a promotional offer with a discount on monthly service fees will revert back to the standard monthly fee for the service at the end of the promotional period. Any discount or promotional rate will end if service is terminated for any reason. Any promotional, discounted or guaranteed price for service applies only to the price of the particular service or services identified, and excludes the Separate Fees and Charges. **CUSTOMER IS RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY OR THAT RELATE TO PERIODS PRIOR TO THE DATE OF ASSESSMENT.**

Changes in Services and Charges: Subject to applicable law, we have the right to change our service and equipment and our prices and fees, at any time. We also may rearrange, delete, add to or otherwise change the Service provided on our Basic Service or other levels of Service. If the change affects you, we will provide you advance notice of the change and its effective date. The notice may be provided on your monthly bill, by mail, as a bill insert, in a newspaper, by video transmission on the cable system itself, by email or by other reasonable method of communication consistent with applicable law. If you find the change unacceptable, you have the right to cancel your Service. However, if you continue to receive Service after the effective date of the change, we will consider this your acceptance of the change. Changes requested by you for the Services you receive may result in upgrade, downgrade or change of service charges. If you have questions regarding pricing, please refer to www.Broadstripe.com or call us at (410) 987-9300.

NOTICE OF ELECTRONIC CHECK CONVERSION: When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.