Improve Your Calling Experiences in Teams

Bring voice into Microsoft Teams with Astound.

As demand for remote and mobile working solutions continues to soar today, collaboration platforms like Microsoft Teams have become more popular than ever. And since voice calls remain an essential component to employee access and productivity, business leaders now seek to seamlessly integrate quality, reliable voice calling capabilities directly into Microsoft Teams. Thanks to Astound Business Solutions, Direct Routing for Microsoft Teams answers the call.

HOW IT WORKS

Direct Routing for Microsoft Teams utilizes a SIP trunk(s) and sessions framework to connect Astound's Session Border Controller (SBC) to Microsoft, providing users of Microsoft Teams direct connectivity to the Public Switched Telephone Network (PSTN). This simply means that Astound customers can now make dependable, high-quality voice calls from their Microsoft Teams application. This allows for richer, more productive collaboration across all employees, wherever they're located. When customers use UCaaS services from Astound, they have the flexibility to choose between Microsoft Teams for voice calling as well as their existing phone system — whichever they prefer in the moment.

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Key Benefits and Results:

Improved Workflow & Call Quality
Users can make calls from anywhere, via their office line or through their Microsoft Teams application.

Greater Productivity
Employees enjoy seamless voice capabilities right within Microsoft Teams.

Reduced Costs
Help your business lower phone bills with greater use of IP Telephony.

Faster, Smoother Migration
Supports existing phone system, for avoiding migration disruptions.

Flexible Compatibility
Direct Routing turns Teams into a cloud telephony solution, available on any device running the Teams application.

Are You Eligible?

Direct Routing for Microsoft Teams is an ideal solution for businesses looking to expand and enhance user experiences on Microsoft Teams, by integrating voice calling connectivity through Astound.

Contact Astound to determine if your business is eligible. And ask about our layered solution options. We'll help your business make the most of Direct Routing for Microsoft Teams.

Use Case One:
Astound Direct Routing for Microsoft Teams and Astound UCaaS/Hosted Voice
- Hybrid environment of Teams users and Astound UCaaS/Hosted Voice users
- All calling features for Teams Application are provided by Microsoft
- All calling features for UCaaS/Hosted Voice lines are provided by Astound

Use Case Two:
Astound Direct Routing for Microsoft Teams and Astound SIP or PRI Trunk Service
- Hybrid environment of Teams users and PBX users
- Calling features for Teams Application are provided by Microsoft
- Calling features for all other users are provided by the PBX

Use Case Three:
Astound Direct Routing for Microsoft Teams
- Astound Voice Calling for Microsoft Teams Users
- All calling features for Teams Application are provided by Microsoft
- Astound internet connection is required

Contact your Local Astound Business Representative to determine the best fit for you.

Astound
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